

Access Statement for Hillside House

Introduction

Hillside House is a family run, 4 star Bed and Breakfast Accommodation in the Heart of the Peak district. We have 2 double ensuite bedrooms, both of which are on the first floor. Ample off street parking is available. Access the front door requires walking down 7 steps.

Pre-Arrival

- phone, Fax and emails used for pre booking contact.
- No large print or braille availability.
- Information about local public transport, distance to nearest towns can be found on our accommodation details at www.visitpeakdistrict.co.uk
- Shop-mobility schemes available in Buxton and Chesterfield.
- Toilets with disabled access at tourist information centre in castleton.
- No taxi facilities available in castleton. Accessible taxis available in Buxton.

Arrival & Car Parking Facilities

- We have off street parking for 5 parking spaces. Each car parking space has sufficient area surrounding it to access the rear of the car if necessary.
- The car park is 3 metres away from front door of the house.
- The car park is tarmaced, there is no dropped curb.
- There are no speed bumps or barriers along Pindale road or outside Hillside House which restrict access.
- The telephone contact number is not displayed externally.
- The name of the House is displayed clearly.
- There are no braille or reflective signs outside.
- We do not except dogs, due to having family pets of our own.
- The owner is available to assist with suitcases where necessary.
- There is no covered walkway.
- There is no intercom/call button-but there is a doorbell.
- Once leaving the tarmaced car park, you have to descend 7 slightly rough concrete steps, walk 6 foot across a flat patio area. There then is one small stone door step and a small wooden doorstep.

- Ample lighting is the car park and on signage. Handrails and lighting on steps. There is a motion sensitive light at the door way.

Main Entrance, Reception & Ticketing Area

- There is one door to access the guest accomadation.
- 7 steps from carpark to front door.
- 1 handrail.
- No loop system installed.
- Pad and pen available upon check in.
- Door bell intalled for admittance.
- Natural and artifical lighting throughout house. Dimmer switch light installed in Kingsize ensuite room, with Hillside view.
- No additional keys available for bedrooms or front door.
- Guests are shown revelvant bedroom, dining and garden areas upon arrival.
- 2 side hung doors at the entraced. (Both right sided hung)
- 2 door mats at entrance.
- Bed and breakfast accomadation therefore not manned 24 hours, Hillside House is family home!! Do not have manned reception desk.
- No braille or reflective signs are situated in the house.
- The hallway is carpeted.
- No lifts or ramps available inside the house.
- 14 carpeted steps up to ffirst floor.
- The hallway has no mirrors or windows.

Public Areas - Hall, Stairs, Landing, Corridors etc

- No lifts or escalators available.
- Dining room on ground floor, bedrooms on first floor.
- Carpet runs throughout the house.
- No public telephones are available.
- No Induction loops.
- Lighting is uniformed throughout.
- Clear signs available. No braille or reflective.
- No baby changing facilities are available. we do not have family accomadation available.
- 1 carpeted step at 7 inches in height, 11 inches in depth,
- 1 carpeted step 7 inches in height, 32 inches in depth.
- 12 carpeted steps-7 inches in height, 9 inches in depth.

- 1 permanent handrail in place going up the stairs.
- Both bedroom and dining room doors are wooden.
- Bedroom doors accessible by keys.
- No grab rails provided in public areas.
- Hallway on ground floor is 58 inches wide.
- Hallway on first floor is 58 inches wide.
- Colour contrast between red carpet and cream skirting boards, and white walls.
- wc's available in bedrooms, none available on ground floor.
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Public Areas - Sitting room, lounges, lobbies etc

- No public lounge, sitting room or lobby available.

Public WCs

- No public WC's available.

Laundry

- No Laundry facilities available.

Shop

- No shop available.

Treatment room/s

- No Leisure facilities available.

Conference & Meeting Rooms, Banqueting

- No Conference rooms available.

Additional Information

- Fire plans available in dining room and bedrooms.
- No flashing lights or vibrating pads available.
- Fire alarms and carbon dioxide fitted.

- Staff are not trained in sign language.
- No smoking throughout the accomodation.
- Due to the accomodation been situated in the countryside and a considerable distance from mobile phone masts-mobile telephone service differs a great deal between service providers. Orange is the best signal, vodafone and 02 are not as good. Poor reception because of hills.
- No internet WIFI facilities available.
- Fridges are available to store special dietary foods, but not medication.
- No interconnecting rooms available for carers.
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Future Plans

- No future plans at this particular moment in time.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01433620312 or email r.l.webster@hotmail.co.uk